

ZINI S.r.l. is a company specialized in the production of PET bottled soft drinks, manufactured at its production facility in Comun Nuovo (Bergamo), Italy. The Company's primary objective is to fully satisfy customer needs and expectations through a continuous commitment to quality, food safety, innovation, sustainability and social responsibility.

The philosophy and strengths of ZINI S.r.l. are based on:

- Passion for taste;
- Respect for tradition, combined with research and innovation.

### **Strategic Objectives**

Company Management is committed to:

- Achieving high quality standards in compliance with food hygiene and food safety regulations;
- Ensuring product authenticity and legality;
- Achieving and maintaining IFS and BRC certifications;
- Promoting business growth through a gradual plan of restructuring, reorganization and targeted investments;
- Improving production efficiency and optimizing costs;
- Investing in the continuous training and awareness of employees in order to enhance their skills and understanding of the Company's key objectives.

### **Company Commitments**

To achieve these objectives, ZINI S.r.l. is committed to:

- Promoting employees' awareness of their responsibilities regarding quality, food safety, product legality and authenticity;
- Allocating adequate resources to ensure that products comply with all applicable requirements;
- Fostering a company culture focused on quality through effective internal communication, training activities, feedback collection and the promotion of behaviours consistent with continuous process improvement;
- Monitoring company performance and implementing effective action plans while periodically reviewing their effectiveness;
- Maintaining an efficient traceability system;
- Ensuring timely communication with customers, suppliers and the competent authorities in the event of product safety emergencies;
- Actively collaborating with suppliers to ensure compliance with all applicable product requirements and legal obligations;
- Complying with all applicable legislation concerning quality, food safety, environmental protection, and occupational health and safety;
- Integrating environmental protection principles into company activities by promoting awareness of environmental impacts and ensuring compliance with applicable environmental regulations;
- Conducting business ethically and responsibly, in accordance with the principles of social responsibility and with due consideration for the expectations of customers, employees, local communities and other stakeholders.

### **Continual Improvement**

Management is committed to periodically reviewing the suitability and effectiveness of the Quality Management and HACCP System, ensuring its continual improvement and adaptation to regulatory developments, business needs and market expectations.

This Policy is communicated throughout the organization through training activities, display within the company's premises and any other communication methods considered appropriate.